

JEFFREY G. RAPATTONI

CHAIR, PERSONAL INJURY PROTECTION (PIP) LITIGATION PRACTICE GROUP
CO-CHAIR, FRAUD/SPECIAL INVESTIGATION PRACTICE GROUP
SHAREHOLDER



AREAS OF PRACTICE

Fraud/Special Investigation
Personal Injury Protection (PIP) Litigation
Insurance Services – Coverage and Bad Faith
Litigation
Automobile Liability
General Liability
Workers' Compensation

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ADMISSIONS

New Jersey
2002

U.S. District Court District of New
Jersey
2002

U.S. Court of Appeals 3rd Circuit
2004

Michigan
2016

EDUCATION

Rutgers, The State University of
New Jersey School of Law-
Camden (J.D., 2001)

Villanova University (B.A., 1997)

OVERVIEW

Jeffrey joined Marshall Dennehey in 2008 and serves as the chair of the firm's PIP Litigation Practice Group, co-chair of the firm's Fraud/Special Investigation Practice Group and is a member of the Board of Directors. He focuses his practice on insurance fraud, bad faith and SIU related matters working with carriers both in the US and internationally.

For over 20 years Jeffrey has litigated insurance fraud and fraud-related matters on a national level. He acts as coordinating counsel to several insurance companies and helps clients develop strategies for defending complex litigation related to medical provider fraud, PIP and other emerging insurance issues. In addition, Jeffrey frequently consults with insurance carriers across the country to help integrate internal analytical platforms, create risk management protocol and conduct fraud-related investigations.

He has extensive training and background in provider-based investigations, underwriting fraud, policy voidance, and staged accidents. Other practice areas include large loss property claims, coverage, general civil litigation, and appellate practice. He is an experienced mediator and coordinates investigations for companies in the healthcare, insurance, gaming, hospitality and other industries. As part of his practice, Jeffrey has worked with experts in the fields of cause and origin and bad faith as well as local and federal authorities.

Jeffrey possesses a unique understanding of the value of big data analytics in improving outcomes in the SIU environment. In 2017, Jeff was invited to join the [Advisory Board of the BigData@Rutgers](#) certificate program. In this capacity, he provides input on curriculum development to improve the program's offerings and value to the business community.

He frequently lectures on insurance fraud, bad faith and data analytics topics for a number of local and national insurance organizations. He also provides legal education seminars for clients and organizations across the country.

After graduating with a Bachelor of Arts degree from Villanova University in 1997, Jeffrey served as a legislative correspondent for United States Senator Arlen Specter in Philadelphia and Washington D.C., where he assisted in drafting legislation and conducting legal investigations. While attending Rutgers Law School, he served as a judicial extern to the Honorable Judge John A. Almeida, J.S.C. Burlington County-Civil Division, where he drafted tentative dispositions of the court and assisted in court-ordered mediation sessions.

HONORS & AWARDS

Ohio Chapter of International Association of Special Investigators (IASIU) Service Award, 2020

New Jersey Special Investigators Association (NJSIA) President's Award
2018

Advisory Board Member,
BigData@Rutgers Certificate Program
2017

National Insurance Crime Bureau,
Certificate of Appreciation
2010

New Jersey Special Investigators Association President's Award
2009

Counsel, Ohio Chapter of International Association of Special Investigators (IASIU)

ASSOCIATIONS & MEMBERSHIPS

Burlington County Bar Association

Camden County Bar Association

Claims and Litigation Management Alliance, Board Member and Secretary, South Jersey Chapter

Claims and Litigation Management Alliance, Insurance Fraud Committee Member

International Association of Special Investigators (IASIU)

National Society of Professional Insurance Investigators (NSPII)

New Jersey Insurance Defense Committee

New Jersey Special Investigators Association (NJSIA)

New Jersey State Bar Association

South Jersey Claims Association

Legal Affairs Committee of the Coalition Against Insurance Fraud, Member

YEAR JOINED

2008

THOUGHT LEADERSHIP

Beyond Bad Faith: Expanding Bad Faith Damages Fraud-Fighting

Mount Laurel
Fraud/Special Investigation
Insurance Services – Coverage and Bad Faith Litigation
March 3, 2022

Telemedicine Today and the SIU Response

Mount Laurel
Fraud/Special Investigation
Telehealth and Telemedicine
March 22, 2021

On the Pulse...Our Personal Injury Protection (PIP) Litigation Practice Group

Mount Laurel
Personal Injury Protection (PIP) Litigation
March 1, 2021

Marshall Dennehey's Personal Injury Protection (PIP) Litigation Practice Group defends clients in PIP matters on Defense Digest, Vol. 27, No.

How COVID-19 Accelerated Telehealth In 2020

Philadelphia - Headquarters
Telehealth and Telemedicine
COVID-19 Task Force
December 17, 2020

Law360 (December 17, 2020, 3:52 PM EST) --

Forecasting the Future of SIU Claims in a Post-COVID-19 World

Mount Laurel
Fraud/Special Investigation
Personal Injury Protection (PIP) Litigation
COVID-19 Task Force
December 15, 2020

CLASSES/SEMINARS TAUGHT

The CAT's Out of the Bag: Insurance Fraud in Catastrophic Losses, CLM Annual Conference, Palm Desert, CA, March 24, 2022

PI's in the Field – Pre, During & Post COVID & New Manned/Unmanned Surveillance, Illinois Chapter of IASIU, March 18, 2022

Charting the Course of Telehealth in the Post-COVID Landscape, ASHRM Webinar Series, April 27, 2021

Rising Risk and Economic Hardship: Insights on Fighting Fraud in Uncertain Times, CLM Webinar, November 5, 2020

Fraud Leadership Series: P&C Claims During Covid 19, FRISS Webinar, November 3, 2020

The Civil and Criminal State of the SIU in 2020, The Ohio Chapter of IASIU, October 27, 2020

All Hands Meeting- The Criminal State of the SIU in 2020, OIFP | NICB Webinar, October 7, 2020

National Perspective, Local Impact; New Case Law Impacting the SIU IASIU Webinar, September 14, 2020

SIU Litigation Trends Panel Discussion, IFM Webinar, May 12, 2020

CLM COVID-19 Webinar Series: "Stop the Spread...Don't Let COVID-19 Infect You With Insurance Fraud," April 23, 2020

Medical Investigator's Guide to the Modern SIU Claim, Speaker, New Jersey Special Investigators Association (NJSIA) Annual Conference, Atlantic City, NJ, October 2019

How the Market is Falling Short on CAT Claims, CLM Southeast Conference, Orlando FL, October 2019

How to Use Data in Your Advantage – Speaker, FRAUDTalks Conference, Amsterdam, Netherlands, September 24, 2019

Secrets to Maintaining a Successful Major Case Unit, IASIU, Phoenix, AZ, September 2019

Clamping Down On Fraud – Panelist, Casualty Actuarial Society Spring Meeting, New Orleans, Louisiana, May, 2019

SIU's Management of Brand Protection – Concerns and Consequences, IFM, Coronado, CA, March 2019

Major Case From A-Z, IASIU 2018 Seminar & Expo on Insurance Fraud, Baltimore, MD, September, 2018

Major Case From A-Z, Marshall Dennehey Insurance Fraud 360 Seminar, Lafayette Hill, PA, June, 2018

The Evolving Partnership of Data Analytics and Claims, A.M. Best Webinar, May 3, 2018 (registration is required but no cost to view webinar)

How Smart Data is Remaking Insurance Claims, A.M. Best Webinar, February 22, 2018 (registration is required but no cost to view webinar)

Strategic SIU Management and Risk Avoidance – Moderator, 2017 Insurance Fraud Management Conference, Phoenix, AZ, March, 2017

Insurance Fraud - Staged Accidents: The New Frontier - panel, 2017 CLM Southeast Conference, Atlanta, GA, November, 2017

Trends and the Future State of SIU – Moderator, 27th Annual NJSIA Anti-Fraud Insurance Training Seminar, Atlantic City, NJ, October, 2017

Major Case From A-Z, IASIU 2017 Seminar & Expo on Insurance Fraud, New Orleans, LA, September, 2017

Ethics Roundtable, HB Litigation Northeast Corporate Counsel Forum, Atlantic City, NJ April, 2017

SIU Management Panel, New Jersey Special Investigators Association (NJSIA) Annual Conference, Atlantic City, NJ, October 2016

Deposing the Adjuster; Social Media and Big Data, IASIU Annual Seminar and Expo on Insurance Fraud, Red Rock, Nevada, September 2016

Managing the Risk in SIU Investigations, Panel Moderator, Marshall Dennehey Insurance Fraud 360 Seminar, Lafayette Hill, PA, June, 2016

Risk Management in SIU, IFM/ISO- Insurance Fraud Management Conference, Savannah, Georgia, March 2016

NAMIC Webinar: *Contemporary Solutions to Provider and Claimant Medical Fraud*, October 27, 2015

NAMIC Webinar: *Provider Fraud Investigations in Personal Injury Protection Claims*, October 13, 2015

NAMIC Webinar: *Medical Provider Fraud in Uninsured Motorist/Bodily Injury Claims*, October 6, 2015

Building a Better Medical Major Case, New Jersey Special Investigators Association (NJSIA) Annual Conference, Atlantic City, NJ, October 2015

SIU Data Analytics: A Sword and Shield for Florida Law, Florida Insurance Fraud Education Committee (FIFEC) 23rd Annual Conference, June 11, 2015

Avoiding Risk in Managing the Anti-Fraud Function and Tracking the Value-Add of SIU, 2015 Insurance Fraud Management Conference, Coronado, California, March, 2015.

Dissecting The Staged Loss Claim, Speaker, New Jersey Special Investigators Association (NJSIA)

Annual Conference, Atlantic City, NJ, October 2014

"The Burden of Medical Provider Fraud on the Insurance Industry," A.M. Best PODCAST, September 2014

SIU Management Panel - Contemporary SIU Issues, Marshall Dennehey Insurance Fraud 360 Seminar, Lafayette Hill, PA, June 2014

Managing and Investigating Billing Misrepresentations Under the New PIP Statute, Florida Insurance Fraud Education Committee (FIFEC) 22nd Annual Conference, June 12, 2014.

Effectively Managing Contemporary Insurance Fraud Issues, National Society of Professional Insurance Investigators' 2013 Advanced Insurance Fraud Seminar, St. Louis, MO, November, 2013

Effectively Managing Major Case Investigations of Fraudulent Medical Providers, Speaker, New Jersey Special Investigators Association (NJSIA) Annual Conference, Atlantic City, NJ, October 2013

Trending Contemporary Medical Fraud, IASIU's 28th Annual Seminar and Expo on Insurance Fraud, Atlanta, GA, September 2013

"Contemporary Medical Fraud Issues," Marshall Dennehey Insurance Fraud Perspectives Seminar, Cleveland, OH, November 2012

"Effectively Managing Complex and Emerging Issues," NJSIA 22nd Annual Fraud Seminar, Atlantic City, NJ, October 2012

"Discussions of Recent Florida Case Law Developments Regarding EUO Methodology and Limitations," FIFEC - Florida Insurance Fraud Education Committee, Orlando, FL, June 2012

"Effectively Managing Contemporary Provider Fraud Issues," Marshall Dennehey Fraud Seminar - *Insurance Fraud Perspectives,* Lafayette Hill, PA, June 2012

"Proper Interaction and the Role of the Public Adjuster During an Arson Investigation," ICAC - National Arson Training Seminar, Las Vegas, NV, February, 2012

"Managing Public Adjuster Issues," IFM - Insurance Fraud Management Conference, Phoenix, AZ, March, 2012

NJSIA – Anti-Fraud Training Seminar, *Acupuncture Fraud and Abuse,* October 2011

2010 NJSIA *Auto Theft Investigations; Hail Fraud Claims; Public Adjuster and Homeowner's Fraud,* Presenter

2010 IASIU *Property Loss Fraud,* Presenter

National Insurance Crime Bureau - 2010 - *Hail Storm and Large Loss Property Claims*

Multi-State Auto Theft Investigation Review, 2010 - *Combating Insurance Fraud Seminar,* Conshohocken, PA

2010 IFM General Convention, *Point of Sale Fraud,* Co-Presenter

2010 IAA & ACFE Fraud Convention, *Insurance Fraud,* Presenter

2009 NJSIA *SIU Investigations of the Future,* Presenter

2009 NSPII *Medical Provider Fraud,* Presenter

2009 IASIU *Public Adjuster Fraud,* Presenter

2008 IASIU *Medical Provider Fraud,* Presenter

2008 NJSIA *Preferred SIU Strategies,* Presenter

2008 NSPII *Point of Sale and Underwriting Fraud,* Presenter

2007 NJSIA *Innocent Third Party Seminar,* Presenter

2006 NJSIA *Policy Voidance Seminar,* Presenter

2005 NJSIA *Public Adjuster Fraud Seminar,* Co-Presenter

2004 NJSIA *Underwriting Fraud Seminar*, Co-Presenter

PUBLISHED WORKS

"Beyond Bad Faith: Expanding Bad Faith Damages - Fraud Fighting," *Journal of Insurance Fraud in America*, The Coalition of Insurance Fraud, March 3, 2022

"Telemedicine Today & the SIU Response", *SIU Today*, Spring 2021.

*Also re-published in the December 2021 issue of *The NSPII Review*, newsletter of the National Society of Professional Insurance Investigators.

"How COVID-19 Accelerated Telehealth in 2020," *Law360.com*, December 17, 2020

"Forecasting the Future of SIU Claims in a Post-COVID-19 World," *PropertyCasualty360.com*, December 15, 2020.

*Also re-published in the December 2021 issue of *The NSPII Review*, newsletter of the National Society of Professional Insurance Investigators.

"How To Build A Major Case Unit - Advice From Three SIU Leaders," *SIU Today*, Spring 2019

"Secrets to Combating Insurance Fraud With Data Analytics," *Claims Magazine*, January 2018

"Investigating the Claims Investigation," *Claims magazine*, November 2016

"Improving SIU Through Data Analytics," *Claims*, September 2015

"Fraud Squad: Rethinking Facility Inspections in Medical Investigations," *Claims Management* (page 18), February 2015

"PUT A PIN IN IT - Getting a Grip on Medical Provider Fraud Costs and Acupuncture Claims," *Claims Management*, December 2014

"What's In Your Manual? A Three-Step Guide For Windstorm Claims Management," *Claims Management*, August 2013

"Something Wicked This Way Comes," *Defense Digest*, Vol. 14, No. 3

"On Borrowed Time," *Defense Digest*, Vol 17, No. 3

"Put a Pin in It: Getting a Grip on Medical Provider Fraud Costs and Acupuncture Claims**," *Defense Digest*, Vol. 21, No. 1, March 2015

MEDIA COMMENTARY

"Analytical Impact: Social Media, Wearables, and Predictive Analytics Are Helping Insurers to Battle Claims Fraud While Increasing Customer Satisfaction," *Best's Review*, September 2018

The Evolving Partnership of Data Analytics and Claims, A.M. Best Webinar, May 3, 2018 (registration is required but no cost to view webinar)

How Smart Data is Remaking Insurance Claims, A.M. Best Webinar, February 22, 2018 (registration is required but no cost to view webinar)

SIGNIFICANT REPRESENTATIVE MATTERS

Defeated a bad faith action where plaintiffs sought treble and punitive damages based upon coverage denials.

Secured a voluntary dismissal regarding a \$750,000 fraudulently submitted homeowner's claim.

Secured a voluntary dismissal with respect to a \$375,000 homeowners/bad faith matter in which the insured submitted a fraudulent contents inventory.

Through the use of medical and forensic accounting experts, Jeffrey has also been successful in collecting on behalf of insurance carrier clients large sums of money improperly paid to fraudulent medical providers.